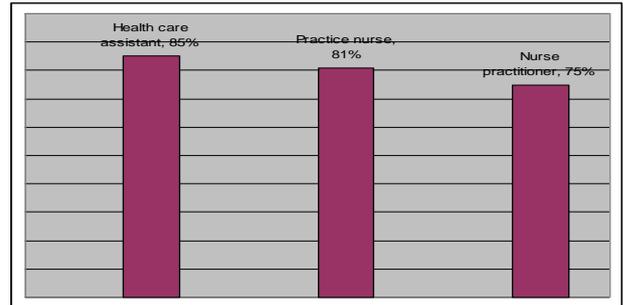


Patient survey March 2012

Thank you to everyone who completed a questionnaire about nursing services at the practice.
We had 107 replies and here are the results:

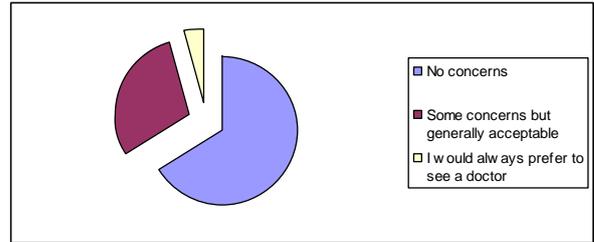
Q1

Do you feel you understand the different roles of the members of the nursing team here at the health centre?



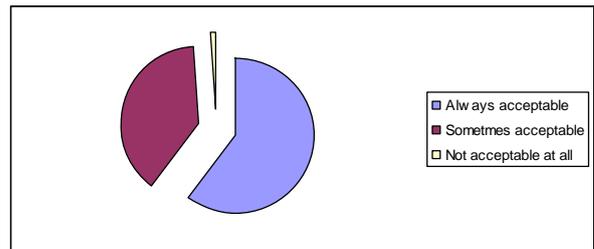
Q2

Some of our nurses are specialists in long term conditions such as asthma, other respiratory diseases and diabetes.
How would/do you feel about seeing a nurse rather than a GP in relation to one of these long term condition?



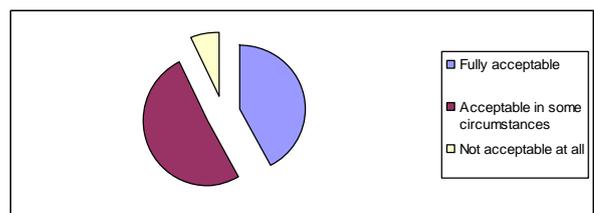
Q3

Some of our nurses are trained to deal with minor illnesses such as earache, diarrhoea & vomiting, back pain and many others.
How acceptable is it to you to be offered an appointment with a nurse for a minor illness?



Q4

Some other GP surgeries offer a **nurse** appointment to all patients asking for an urgent, same day **GP** appointment. The nurse would be a highly skilled and qualified nurse practitioner with recourse to a GP if needed.
How acceptable to you is this system?



As a results of this survey, we have agreed the following with our Patient Participation Group

- Convert the nursing team display into a patient information leaflet

- Continue to expand the role of the nursing team whilst being mindful of the importance to our patients of choice
- Produce a regular PPG newsletter which could be distributed to key locations throughout the practice area. This would increase awareness of the PPG and help to engage hard to reach patients